

Level of Service Goals - Water

- Replacing undersized and leaking mains
- Improving systemwide reliability in times of emergency
- Increasing water storage
- Fire and storm damage recovery



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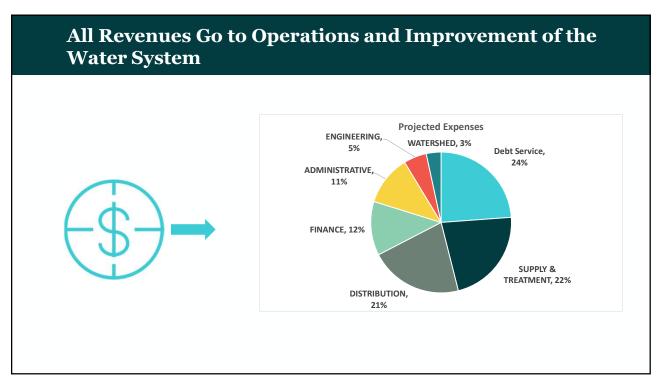
Level of Service Goals - Wastewater

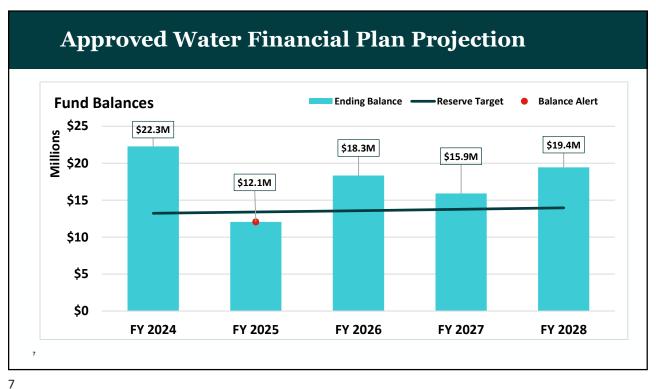
- Regulatory requirements drive additional capital needs
- Existing collection system needs improvement before it can be connected to County CSA 7

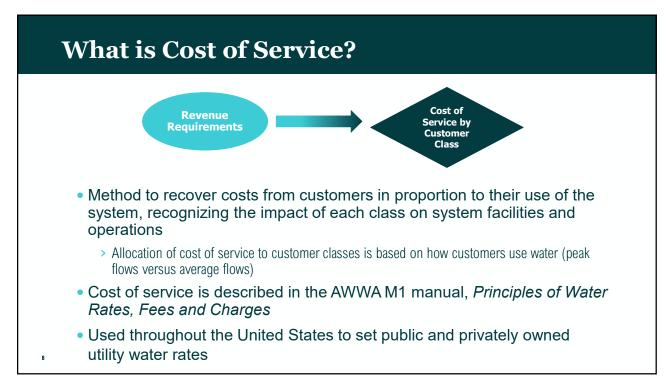


Water Enterprise









Proposed Water Rate Structure Changes

- Create a separate line item for capital-related costs to increase transparency
- For increased revenue stability: increase fixed cost recovery from 37% to 45%
- For affordability: develop tiered rates for residential customer class
- Add a new charge for private fire service

Tier & Peaking Considerations

- San Juan Capistrano: Key Factors
 - > Does not prohibit tiered rates but requires that they be justified
 - > City used multipliers to justify the tiered rates without any administrative record of an underlying rationale
 - > Raftelis was then retained to redo the tiered rates and were not challenged
- Peaking costs (operations, maintenance, and capital) are related to treatment, reservoirs/storage, transmission, and distribution
- The water system is used day-to-day to meet customer demand
- Fire is emergency use only, and the industry standard is to allocate costs on customer usage and demand

Customer Class Definitions Based on Demand Characteristics

- Single Family Residential Includes homes with a single ADU
- Commercial Includes multi residential, mobile homes, and homes with two or more ADUs
- Industrial Includes schools and private mutuals
- Irrigation Includes parks

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Water System Demand Characteristics 80,000 70,000 60,000 50,000 5 40,000 30,000 20,000 10,000 ■ Commercial ■ Industrial ■ Res. Tier 1 ■ Res. Tier 2 ■ Res. Tier 3 ■ Irrigation Average Demand **Max Month Peaking Ratio** 10,390 1.25 Commercial 12,959 **Industrial** 4,061 2,829 1.44 Res. Tier 1 22,664 21,093 1.07 Res. Tier 2 11,823 8,391 1.41 Res. Tier 3 15,261 7,789 1.96 Irrigation 1,252

Tiered Rate Design Derivation

- Tiered rates must be based on the cost to serve water to customers in that tier
 - Used customer demand characteristics to determine classes and tiers
- The total tiered rates can be broken down into different components



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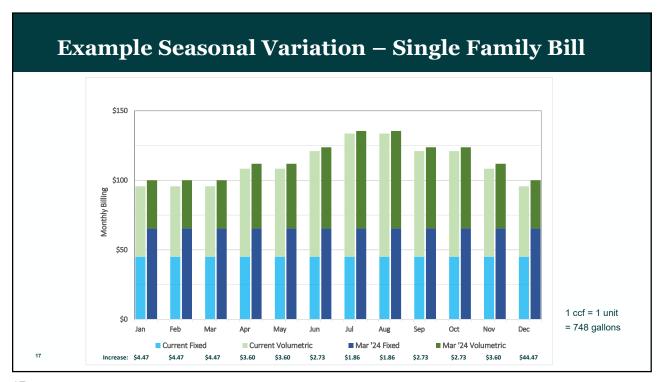
Single Family Example Bill Calculation Proposed FY 2024 **Current Rates** Tier 3: \$16.88 x 0 8 ccf All: \$12.66 x 7 Tier 2: \$11.79 x 3 \$35.37 4 ccf \$88.62 Tier 1: \$8.69 x 4 \$34.76 Consumption: \$ 88.62 Consumption: \$ 70.13 5/8" Service Charge: \$ 35.34 5/8" Service Charge: \$ 48.04 5/8" Fire Recovery: \$ 9.67 5/8" Capital Charge: \$ 7.65 **Water Charges** \$133.63 5/8" Fire Recovery: \$ 9.67 1 ccf = 1 unit **Water Charges** \$135.49 = 748 gallons

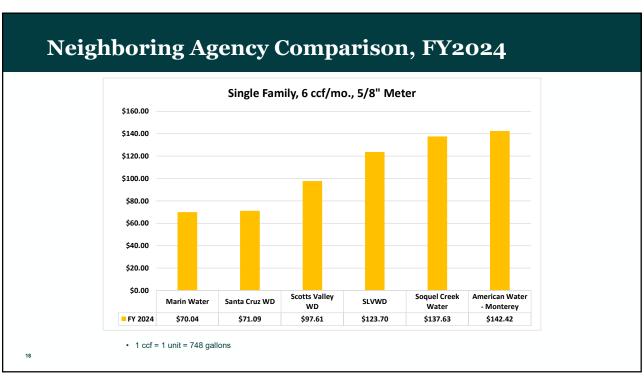
Fire Recovery Surcharge

- Charges to remain in place until \$5M threshold is reached.
- Anticipate meeting threshold early in FY2027, after which the charge will be eliminated.

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Single Family Bill Impacts at Different Usage Levels Single Family Bill Impacts, 5/8" meter \$350 \$300 \$250 \$200 \$150 \$100 \$50 ■ Current Bill \$70.33 \$95.65 \$120.97 \$133.63 \$184.27 \$247.57 $1 \cot = 1 \text{ unit}$ \$91.56 \$139.38 \$153.15 \$226.03 \$324.56 5-yr Average Bill \$111.85 = 748 gallons Difference \$21.23 \$16.20 \$18.41 \$19.52 \$41.76 \$76.99 ■ Current Bill ■ 5-yr Average Bill





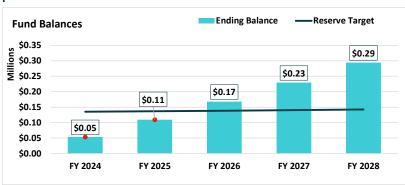
Wastewater Enterprise





Approved Water Financial Plan Projection

- Notice of Violation of Wastewater Discharge Permit issued April 1, 2016 (ongoing)
- Keep pace with projected overall increase in operations and maintenance costs



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Wastewater Revenue Adjustment Rationale for Bear Creek Estates

- Provide customers with a steady, regular schedule of rate adjustments that align with projected annual increases in expenses
- Have sufficient funds to cover annual expenses while building reserves to target levels by FY2026
- If reserves grow over time as projected, reserves over the target will be used to help defray costs required to bring the treatment plant into compliance, if required by the State Water Board



