

M E M O

TO: District Manager

FROM: Director of Operations

SUBJECT: Operations Department Project Status Report
Week Ending January 11, 2008

DATE: January 11, 2008

RECOMMENDATION:

It is recommended that the District Manager review and file the Operations Department Project Status Report for the week ending January 11, 2008.

BACKGROUND:

METER READING REORGANIZATION

Starting January 3, 2008 the new meter reading/customer service procedures commenced operations. Meter reading went from a two-person meter reading team to a one-person meter reader. With the installation of touch read and radio reader's reorganization from two meter readers to one was warranted. The second staff person will be doing enhanced customer service and other duties as assigned.

WINTER STORM

During the reporting period a series of winter storms delivering high winds and 9.79 inches of rainfall collected at the District's Operations Building was experienced. High winds resulted in Valley wide PG&E power outages that lasted up to five days in some areas. Generators were utilized at key locations and were rotated to isolated pressure zones. High winds resulted in a large fir tree (four foot diameter) falling and breaking in two places a twelve-inch water main off Huckleberry Island in Brookdale. The repair took two days to repair as materials and equipment need to be hand carried by staff as the mainline was located cross-country. Approximately 12 customers were out of water for approximately six-hours because of the break and a small diameter temporary jumper was installed to keep customers in water during the repair. No other water outages were experienced as a result of the storm. Staff spent a considerable amount of time rotating and fueling generators and repairing the Brookdale main breaks. Once again staff's performance through-out the entire storm event was commendable.

NON-REVENUE WATER

Staff is continuing with an on-going aggressive non-revenue water audit of the District's facilities. Currently staff is auditing all facilities for leakage/operational uses of water that is non-metered. Staff will be conducting a full water audit in January 2008 for calendar year 2007.

Rick Rogers
Director of Operations

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